

PERMIT SERVICES
CUSTOMER VOLUME AND
WAIT TIMES
2006

Wait time	1-15	16-30	31-45	46-60	60+	Total Customers
January	75%	19%	5%	.7%	.4%	1843
February	67%	22%	7%	2%	2%	1840
March	65%	21%	8%	3%	2.5%	2155

First quarter average customers served within 30 minutes: 89.6%
Total Customers: 5838

April	60%	21%	10%	4%	5%	1909
May	60%	22%	10%	5%	3%	2094
June	55%	27%	9.8%	4%	3.5%	2201

Second Quarter average customer served within 30 minutes:
Total Customers:

July	58%	19%	11%	5%	4%
August	%	%	%	%	%
September	%	%	%	%	%

Third Quarter average customer served within 30 minutes:
Total Customers:

October	%	%	%	%	%
November	%	%	%	%	%
December					

Fourth Quarter average customer served within 30 minutes:
Total Customers: